

JUDE BISSOON

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A collaborator who is ready to meet any challenge and accomplish tasks effectively and efficiently.

• EXPERIENCE

JUNE 2022 – AUGUST 2022

TECHNICAL BUSINESS ANALYST INTERN | STONEX GROUP, INC

- Participate and led different agile ceremonies (backlog refining, sprint planning, sprint retrospective, daily scrum).
- Cross team implementation.
 - Collaborate with different teams across organization structure.
- Practical experience with SDLC.
- Scout projects for potential bugs and user stories.
 - Bugs
 - User Stories
 - Oversaw user stories from inception to completion.
 - Insured user stories met acceptance criteria before moving to prod.
- Requires the use of Azure DevOps.
 - Use Azure DevOps and Trello to track and complete multiple work items.
- Requires the use of Postman.
 - Use authorization tokens to gain access to data pulled in postman
 - Led effort to create a collection of endpoints for the development team.
- Assist in uploading files to Azure Cosmos DB

MARCH 2021 – JUNE 2022

IT ASSET MANAGER | FARM BUREAU FINANCIAL SERVICES

- Handle the receiving of IT equipment while using ServiceNow.
- Research for software licensing.
- Requires data entry skills.
- Requires attention to detail and organization skills.
- Requires the use of Excel.

JULY 2018 – MARCH 2021

PACKAGING SPECIALIST/ASSEMBLY | INTERSTATE BATTERIES

- Oversee packaging procedures to ensure only products that meet quality standards and customer requests are released.
- Maintain system where urgent orders are processed foremost.
- Input data into a tracking system, transferring orders from one department to another.
- Assist other departments as necessary with their tasks to ensure the work gets done.

• **EDUCATION**

AUGUST 2019-PRESENT

ASSOCIATE OF APPLIED SCIENCE | DES MOINES AREA COMMUNITY COLLEGE

- Coursework includes the use of Microsoft Word, PowerPoint, Visual Studio Code, Adobe Photoshop, Adobe XD, and XAMPP.
- Coursework includes E-Commerce, Digital Marketing, Intro Web Design, Intro HTML & CSS, Advanced CSS, Intro WordPress, Intro JS, Advanced JS, and Intro PHP.
- Experience with Bootstrap, React.JS, databases, Google Analytics, GitHub, and TDD.

2006-2018

HIGH SCHOOL DEGREE | GOSPEL ASSEMBLY CHRISTIAN ACADEMY

- Graduated with a 3.7 GPA, and with honors
- Coursework included: Typing

• **SKILLS**

<ul style="list-style-type: none">• Highly organized and goal oriented• Able to understand instructions quickly and easily• Able to understand the task given to me and find a quicker and more efficient way to complete it.• Experience with Microsoft Word and Excel.	<ul style="list-style-type: none">• Communication• Active listening• Empathy• Positive attitude• Teamwork• Adaptability and flexibility• Detail oriented
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• **VOLUNTEER EXPERIENCE**

2013 - PRESENT

GOSPEL ASSEMBLY CHURCH

- **Printing Department**
 - Review books, magazine pages, and pamphlets for correct assembly
 - Print quarterly magazine to be shipped world
 - Write occasional articles for magazine
- **Music**
 - Assist Band Director with preparing music for practices.
 - Maintain organization and storage of music books.

